

Janet T. Mills  
Governor

Jeanne M. Lambrew, Ph.D.  
Commissioner



Maine Department of Health and Human Services  
Child and Family Services  
11 State House Station  
2 Anthony Avenue  
Augusta, Maine 04333-0011  
Tel.: (207) 624-7900; Toll Free: (877) 680-5866  
TTY: Dial 711 (Maine Relay); Fax: (207) 287-5282

## **MEMORANDUM**

**TO: Children's Behavioral Health Providers**

**FROM: The Office of Child and Family Services**

**DATE: April 9, 2020**

**SUBJECT: Supplemental Guidance for Behavioral Health Service Providers**

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### **\*SUBJECT TO CHANGE AS OCFS RESPONDS TO RAPIDLY CHANGING ENVIRONMENTAL CONDITIONS\***

The Office of Behavioral Health, the Office of Child and Family Services, and the Office of MaineCare Services have collaborated to provide supplementary guidance for behavioral health service providers in Maine during the public health crisis associated with COVID-19. These FAQs include responses to questions received during the Children's Behavioral Health Services Town Hall on 03/26/2020.

The document may be found at: [https://www.maine.gov/dhhs/oms/pdfs\\_doc/COVID-19/Behavioral-Health-Frequently-Asked-Questions-04032020.pdf](https://www.maine.gov/dhhs/oms/pdfs_doc/COVID-19/Behavioral-Health-Frequently-Asked-Questions-04032020.pdf)

This document is not intended to replace or supplant existing contractual requirements or MaineCare policy. Guidance will be updated as new information becomes available, check back frequently. We appreciate that Maine's behavioral health providers have quickly and flexibly adapted to the CDC's public health recommendations.

Please remember to update 211 Maine with changes in operations related to COVID-19 and availability of telehealth and virtual sources of support by emailing: [resources@211maine.org](mailto:resources@211maine.org).